Coming soon

The 2016 Annual Member Engagement Survey

Find out more at:
www.civilservicepensionscheme.org.uk/
Take the survey now!

We want your feedback about the information you receive from Civil Service Pensions.

Tell us what you think by completing the short survey. www.smartsurvey.co.uk/s/activemembers
Tell us what you think

The annual member engagement survey is your opportunity to provide feedback about the information you receive from Civil Service Pensions.

Have your say at:
www.smartsurvey.co.uk/s/activemembers
One week left!

There’s still time to have your say!

Complete the short survey at:

www.smartsurvey.co.uk/s/activemembers
Fact sheet

• On November 1 the 2016 Member Engagement Survey launches and will run for three weeks. The survey is scheduled to close on the 21 November.

• Civil Service Pensions develops communications based on the needs of its members. The feedback collected from the survey ensures that information provided to members is accurate and helps them to understand their Civil Service Pension scheme benefits.

• The annual member engagement survey is your chance to have your say. Last year over 6000 members completed the survey and on the back of the feedback they provided, a number of improvements were made to member and employer communications, including:

1. The redesign of the 2016 Annual Benefit Statement to include a new, more user-friendly format with A-Z glossary and colour-coded notes section.
2. Production of brand new ‘At a glance’ guide, which breaks down the key features of the pensions arrangements.
4. The creation of Members Like Me: A new feature that has 12 real-life pension scenarios that have been shared by scheme members.
5. The creation of the new Quick Start series of guides, designed to provide fast facts about the Civil Service Pension schemes.
6. The creation of the Pension Savvy quiz to help members find the information that's right for them.

For more information about any of the items listed above, please visit www.civilservicepensionscheme.org.uk/