

CURRENT FOCUS

New Joiner tool update

You can now email an electronic version of the new starter pack direct to members via the New Joiner Tool.

By choosing to email packs to members, you will ensure that they receive their pack as quickly as possible and have the information they need to assess their benefits. You'll also be reducing the environmental impact of printing and distributing paper copies too.

To start emailing starter packs, please read **EPN627** instructions on how to use the new Joiner tool.



Your feedback on PSS MI

As part of our programme of continuous improvement, we asked employers to provide their feedback on the indicative Management Information (MI) we issue as part of the annual Pension Savings Statements (PSS) exercise.

The survey is now closed but thank you to everyone who completed the survey. Your feedback will help us to tailor the information we provide to employers based on their needs.

2015 Remedy Programme

The 2015 Remedy Programme team within Civil Service Pensions is continuing to work with HM Treasury on the policy to understand the meaning of the rectification to both members and employers. We require the policy before we can fully understand the impacts to members and employers.

- In parallel, we will be launching an Employer Readiness workstream and the 2015 Remedy Programme team will be in touch with you over the summer months to start to talk about what you need to know, need to do, and what the 2015 Remedy Programme team will do to support you through the changes. From Employer feedback, we understand that data is a big concern, so we will be doing some immediate engagement over the coming months on this too.

Frequently Asked Question

A question often asked by members with dual benefits is "How many times can I partially retire?"

If you're dealing with this type of query, the answer can be found in **Section 05B – Partial Retirement** of the alpha scheme guide and in the FAQs on the **dedicated Partial Retirement page** on the scheme website.



Compliance and Engagement Matrix

The Employer Compliance and Engagement Matrix, which covers the 20/21 scheme year, will be shared with employers by the end of May. The results will be discussed with your ERM at your next service review and areas for improvement identified.

COMING SOON

Pension Portal

Almost 30% of active members have already registered and are using the Pension Portal.

As well as showing their ABS, the portal allows members to make a death benefit nomination and estimate their retirement benefits with the integrated retirement modeller.

To register, members need:

- This registration code: **CSPSACT1**
- Their eight-digit Personal Identification Code (which they can find in the top-right hand corner of their Annual Benefit Statement as either 'Our Ref' or 'Member Number:' and on any other correspondence from MyCSP as 'Member No.').

More information about the Pension Portal, including how to register, can be found on the scheme website.



Annual Assurance Statements Exercise

We'll soon be issuing the 2020/21 AAS to the person our record shows is responsible for completing your organisation's AAS.

As in previous years, we'll continue to accept a digital completion of the AAS to support employers who may not be fully transitioned back into the office.

Questions relating to Business Continuity plans, Employer Administrations Guidance training, and the ability of employers to support the 2015 Remedy Programme have also been added to this year's AAS.

Please see **EPN630** for guidance on how to complete and submit your 2020/21 AAS.

Annual Events MI

The Scheme Administrator will provide indicative PSS MI by 30 June 2021 (this will not be member specific but will contain the estimated number of members in your organisation the Scheme Administrator expects to issue a PSS to in 2021).

Following the completion of the PSS exercise, member specific MI will be issued to employers by 17 September 2021.

Following completion of the ABS exercise on 31 August 2021, you will also receive a final MI list by 10 September 2021.

Printing?

This document is designed to be printed in A3, landscape, so check your settings before printing.

