

Hot Topics – Winter Edition FAQs

Are the additional reports (which become chargeable) the re-submission in response to Errors and warnings? Or are they for more significant data errors please?

Any additional reports outside of the monthly interface submission or Data Validation Report (DVR) maybe chargeable. The Interface Analyst would advise whether this would be the case.

I just wondered following the recent issue of the validation guide and developers guide, will an EPN issued? Some of the changes will require reconfiguration to payroll systems, so as we have to go through the change process this is going to take time for those Employers who use SSCL as their payroll provider.

There are plans for an EPN to be issued, this is currently in the process of being reviewed. The issue date has yet to be confirmed.

I'm aware of a validation around ST/ST2 hours that does not work correctly and incorrectly reports false errors back to us. Are you aware when this is likely to be fixed?

This would need to be picked up with the individual Interface Analyst who can talk through the specifics of the issue and how to resolve this.

Is there a grace period when moving over to the standard interface where further interfaces aren't chargeable?

There is a grace period of three months after an employer has moved to the standard interface which would allow the employer to work through any outstanding issues. After this period the employer would be expected to meet the Compliance Model requirements.

Will the charging model be the same as the SOW process?

Yes the Statement of Work process would be used to submit any data corrections requirements that fall outside the standard process.

Just to confirm that while full interface is moving to standard, there are no plans to stop manual interface?

No the manual interface will still be in place.

For genuine overlaps due to dual employment, would the correct process to resolve the error within the DVR file using the R and C action indicators and to highlight the dual employment within the return confirmation email?

Yes, this is correct.

30071 how can we stop this coming through for members who are on career breaks for example?

You would have to have add a break line in the service history tab to reflect the member being on a non-reckonable period of absence.

Are statements now issued for members who have taken partial retirement, showing additional pension accrual?

Yes. The Annual Benefit Statement will reflect the members position after taking partial retirement.

Is there a deadline to implement the changes from the recent Developers guide issued?

No deadline is in place. We would ask that you work with your Interface Analyst and payroll provider to produce a plan for these changes to be implemented in a timely manner.

Where can I find the dates/locations of Spring REFs?

An EPN will be released shortly with full details of the Regional Employer Forum dates and locations.