

Office Notice

Suspension of State Pension forecasting by The Pensions Service

You may in the past have received a State Pension forecast as part of your Civil Service pension annual benefit statement. This information will not be available in your statement for the next year or so.

Our pensions administrator gets the State Pension forecast information from DWP's The Pension Service. The Pensions Service needs to update its IT systems, which could take around 12 months. The system change is needed because the Parliament has now approved a number of changes to the State Pension rules. These changes affect people reaching State Pension age on or after 6 April 2010. The computer systems that allow DWP to provide State pension forecasts are in the process of being updated to reflect these changes. During the update, DWP's The Pensions Service cannot issue State Pension forecast information for scheme statements.

In the meantime our pensions administrator will be providing you with your annual benefit statement in the normal way (but without the State Pension forecast element).

Members reaching State Pension Age before 6 April 2010

If you will reach State Pension Age before 6 April 2010 you are not affected by the State Pension changes. Our pensions administrator cannot include your State Pension forecast with your annual benefit statement, but you can contact The Pensions Service directly if you wish to request an Individual Pension Forecast.

To do so you should call The Pension Service Future Pension Centre on 0845 300 0168 and the relevant form will be completed over the telephone. Lines are open 8am – 8pm Monday to Friday and 9am to 1pm on Saturday.

Alternatively you can request an Individual Pension Forecast form by writing to The Pensions Service at:

Future Pensions Service
The Pensions Service
Tyneview Park
Whitely Road
Newcastle Upon Tyne
NE98 1BA

If you reach State Pension Age on or after 6 April 2010 you cannot get a forecast this way.