

Hot Topics, Hints and Tips

CURRENT FOCUS

ABS Online Update

This year's Annual Benefit Statement (ABS) production is almost complete.

Check out the distribution schedule to see if your organisation's ABS are available on the Pension Portal

Portal registrations and website activity are rising week on week, however we encourage you to continue using the materials attached to EPN631 to inform members that their ABS is available online.

We'd also recommend promoting the Guide to registering page within your communications, which contains helpful instructions on how to register and log in to the Pension Portal.

Each year we produce over half a million statements. By going paperless This year, your Annual Benefit Statement we'll save over 100 tonnes of CO2.

(ABS) will only be available online. Simply log in to the Pension Portal to view it.

Learn more and find out how to access your ABS at: www.civilservicepensionscheme.org.uk/ABS

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Pension Saving Statements MI - have you had vour sav?

As part of our programme of continuous improvement, we want your feedback on the indicative Management Information (MI) we issued in June as part of the Pension Savings Statements (PSS) exercise.

Your feedback will help us to tailor the information we provide to you.

If you haven't provided your feedback yet, please do so by 31 August 2021.



Death Benefit Nominations

Members may be forgiven for thinking that making or updating a **Death Benefit** Nomination (DBN) is something to add to their 'to do' list.

It isn't. Making a DBN is one of the most important things a member can do regarding their pension benefits.

Amazingly though, a lot of members haven't made a DBN.

Given that it's now easier than ever to make or update a DBN in the **Pension Portal**, we want your help to help tackle this issue.

To help you, we've produced two campaigns; 'Brush Up on Your Benefits' and 'Looking after your loved ones' for you to use to raise awareness of a DBN.

IT Leads Survev

As part of this year's Pension Awareness Week, the Employer Relationship Management (ERM) team is contacting some employers to request the contact details of their IT leads.

This is to help us improve access to members of our online events, so if you've been contacted by your ERM to complete a short survey, please do so at the earliest opportunity.

Delaved retirement

One impact of the pandemic was that some members chose to postpone their retirement plans.

However, with the Government's recent announcement to lift restrictions signalling a possible return to normal, we may now see members pursue their retirement plans.

To help us create the best possible experience for these members, please let us know of any resource issues or capacity plans in your regular employer service review meetings with your ERM.

Pension Awareness Week 2021 – book your place now!

September.

PAW provides an opportunity for members to engage with their Civil Service pension. As part of PAW, members are invited to take part in a live pensions webinar, called Live@Lunch. Sessions will start at 12pm each day and last for sixty minutes. The themes of Live@Lunch sessions are:

- Day one New Joiners
- Day three Take a Mid-Life MOT
- Day five Retirement

Live@Lunch sessions are free to attend for civil servants, but places are limited. To avoid disappointment, we advise registering to attend as soon as possible. To do this, simply visit the dedicated registration pages and click the 'Book Your Place' tab at the top of the page.

Please promote PAW 2021 in your organisation. We would encourage you to use the marketing collateral attached to EPN635 and organise for the display and promotion of PAW and Live@Lunch sessions.

ABS – Reminder about MI coming in September

Following completion of the Annual Benefit Statement (ABS) exercise on 31 August 2021, you'll receive a final MI list by 10 September 2021.

If you've any queries about members who've potentially been missed, please wait until you've received your final MI list before contacting the Scheme Administrator (MyCSP).

Once you've received your final MI list you must review the data provided and, where necessary, inform the Scheme Administrator of any concerns. If there are any subsequent queries with regards to your final MI list these must be issued to the Scheme Administrator no later than 31 December 2021.



August 2021

COMING SOON

13-17 SEPT PENSION Awareness Week

This year's Pension Awareness Week (PAW) will take place from 13 to 17

Day two – The 2015 Remedy (McCloud) programme

Day four – The 2015 Remedy (McCloud) programme

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