

Pension News Spring 2022: Dominic Arthur video transcript

Hello everyone. And welcome to the new Pension News.

This format is part of our fresh approach we are taking in 2022 to bring you information and updates in new ways. We're building back greener from the pandemic and aligning our activities to the Government's net zero agenda by printing less and reducing our carbon emissions.

It's just one of a number of exciting developments coming to you in 2022 designed to improve your experience, no matter what stage of pensions journey you're on. And hopefully you'll look forward to that. We're calling this the Pensions Digital Strategy.

We also want to know what you think and now is the perfect time. Please give us your feedback through the Member Engagement Survey. It wouldn't take too long at all to do that. If you could share your views with us on the section that says survey. Let us know what you think of our services and where we can improve.

The new website was launched in January. It brings a whole host of improvements. There is a new look and a new feel of it and we've already had really useful feedback about how easy it is and how quick it is to navigate. It's engaging, and we've been told that the jargon-free content is quite helpful. It's been designed with you in mind through extensive user research with members and employers. So, go to civilservicepensionscheme.org.uk and tell us what you think.

Also on the website, there is information about the 2015 Pensions Remedy programme which others call it the McCloud programme. It affects over 260,000 current active civil servants. We've got useful tools and resources on that website and what it means to you will be found there. In fact, you can actually click on the *Am I affected?* tool which is built into the website.

Second, don't forget that when you go onto the website you should register for the Pension Portal. It's a great, quick and easy access to your pension information all in one place. You can update your details there, you can view your benefit statements, you can track your pension assets building up. We have over 210,000 active members who have already registered for this. So, if you haven't already done that you're being left behind. So, go to civilservicepensionscheme.org.uk/register and then you can register there.

Our award-winning Pension Power training session is also held on the website. It can help you to understand the Civil Service Pension Scheme a lot better, it'll tell you a lot more about the pensions scheme benefits. Pension Power is free, and it's delivered all online now. We've had some great feedback about how useful it is to help people make decisions about their financial future.

It's never too early to be thinking about your pension and the future that will bring you. The scheme provides many benefits and opportunities to help you plan the lifestyle that you want after you retire. To help you get to grips with your pension, we've shared some key points in this newsletter, but it's always worth going on to the pension scheme website at civilservicepensionscheme.org.uk to find out more.

I've managed a great many pension schemes in my time and there's never really been a better pension scheme that I've been either a member of or a manager of. And I would encourage you to consider the benefits of the Civil Service Pension Scheme. For example,

employer contributions, average around 27%, and that's huge. That is very competitive if you compare that to other pension schemes that I've certainly seen, in all sectors.

Thank you for watching and let us know what you think. This is your pension scheme, so let us know what you think about the new format via the feedback form at the end of this digital newsletter.

Thank you.