

Employer Engagement Events: Feedback Summary

April 2014

2015 New Pension Scheme Implementation Programme

Employer engagement events took place in March 2014, building on the November 2013 events and your feedback

Cardiff

13th

Edinburgh

17th

London

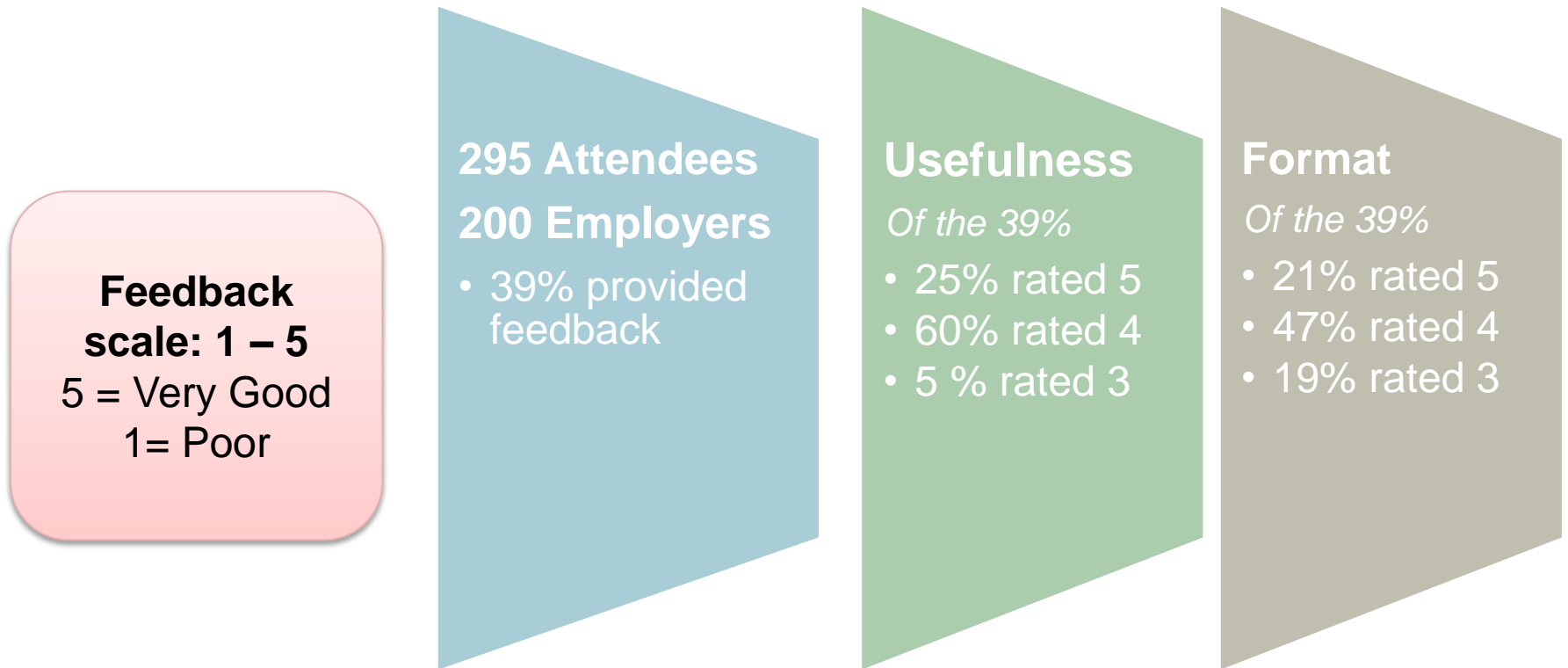
19th

Liverpool

25th

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Your feedback was generally positive:







Future events will be **tailored to your 2015 information needs**

2015 New Pension Scheme Implementation Programme

Quizdom Keypad Questions: increased awareness of support

Q. How much do you know about the support we will offer you in implementing the 2015 arrangements?

*This question was posed at the **start** of the event and towards the **end**.*

	Responses	Start Average Score	End Average Score	Difference
Cardiff	39	2.54	4.22	1.68 
Edinburgh	41	2.44	3.88	1.44 
London	53	2.25	3.82	1.57 
Liverpool	47	2.26	3.94	1.68 

Feedback scale: 1 – 5
5 = Know everything
1 = Know nothing

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Quizdom Keypad Questions: generally found events useful

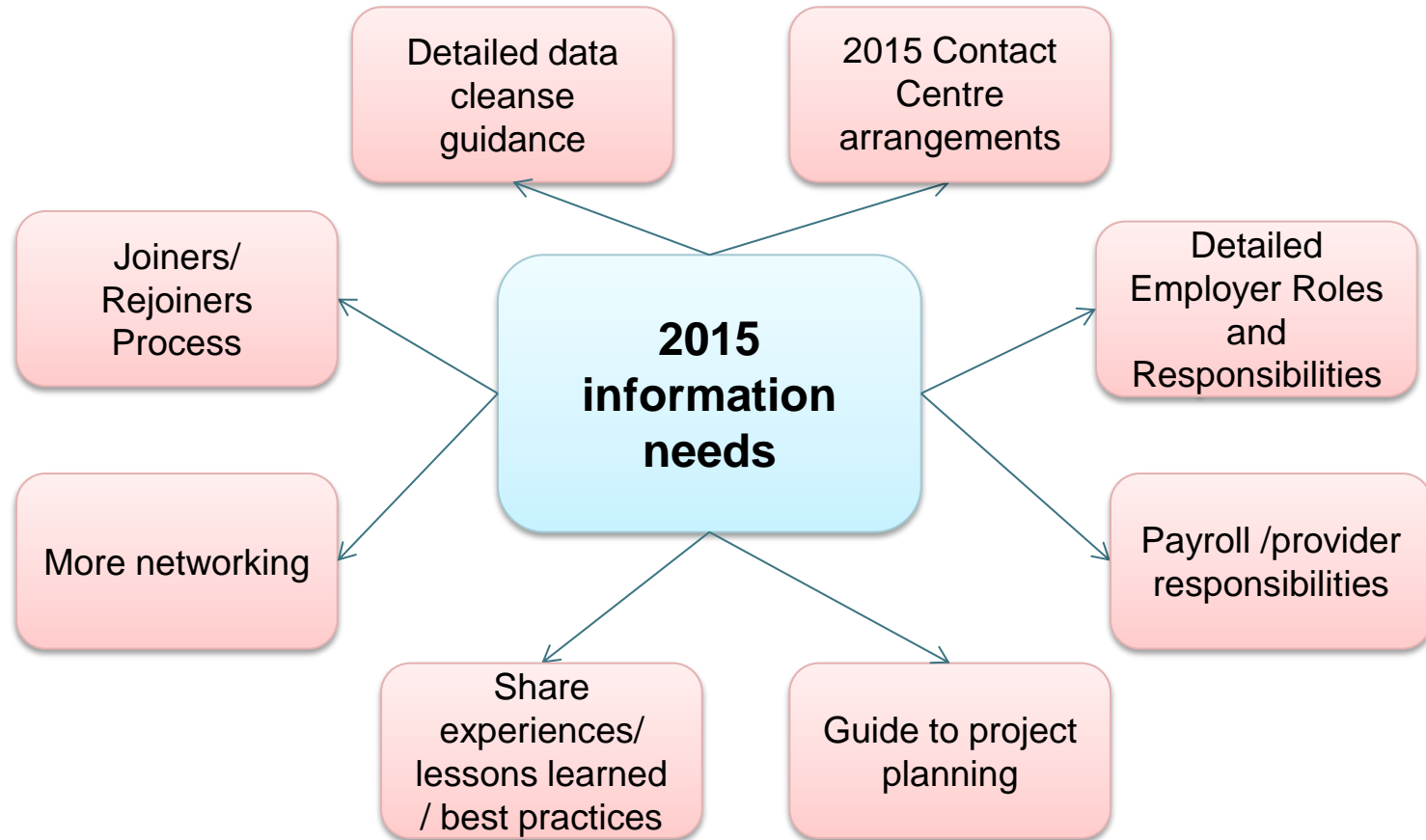
Q. How useful have you found the events?

	Responses	Average Score
Cardiff	39	4.51
Edinburgh	41	3.73
London	53	3.77
Liverpool	47	3.85

Feedback scale: 1 – 5
5 = V. useful
1 = Not at all

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2015 pension change topics you said you would like to cover at future events:



Implementation Programme

Further support in the next 6 months ...



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What went well

Very
informative

TSPE and
MyCSP
partnership

Useful event
/reassuring

Networking

Payroll
Grouping

More
positive
feeling

Interactive
Event

Good idea
gathering
issues

Well run
event

Consider

More
information
on data

More choice
of locations

Rethink
Quizdom
Keypads

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Thank you for attending the
events and for your valuable
input

The 2015 Programme Team